

Bulletin

ECR Crime Prevention

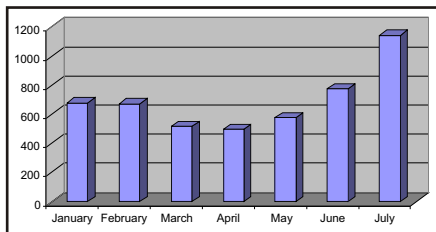
July 2003

1. Incident Management System

The reporting ratios have improved greatly during the past month. The Stores champions have been focusing on this issue, whilst the Crime Office has been communicating with other members to drive this issue. Whilst we are nowhere near full reporting, it is gratifying to see a response such as we received. Please do not regress...

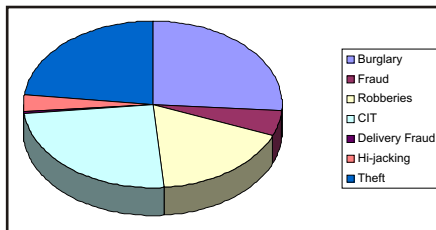
Partly as a consequence of the increased reporting, the graphs shows an upturn for the last quarter. However, not all of this is due to more reports coming in. The following graph shows the results as at the end of July:

Number of Incidents: January to July 2003

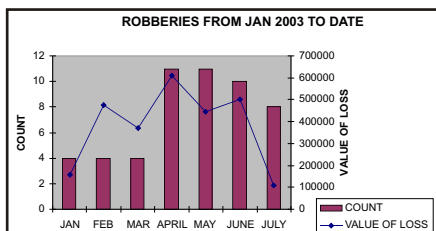


The next graph shows the breakdown, by value of loss, of the different types of incident that we collate:

Incident Breakdown by Type



The most serious threats we face come from 4 types: Burglary, Robberies, CIT and Theft. However, the Crime Office is aware of a number of Hi-jackings that have not been reported to us, so we believe that Hi-jacking should be added as a serious threat as well.

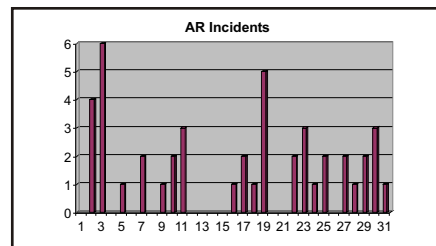


This graph shows a much higher number of Armed Robbery incidents in the second quarter of the year. The ECR Crime Office is coordinating a review of Armed Robberies, in conjunction with Woolworths. The objective of this workshop is to develop an understanding of the underlying factors which increase a store's vulnerability. A wide range of players has been invited to this workshop. A "Best Practice" document will be published at the end of the exercise.

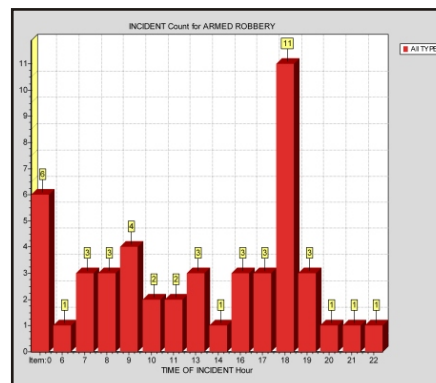
Armed Robberies: Days of the Month

This graph analyses the different dates on which those Armed Robberies that have been reported to us occurred. This clearly shows a higher number of robberies in the period around and immediately after "payday."

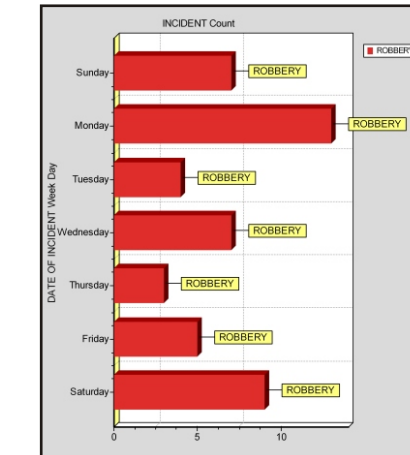
Armed Robberies: Time of Day



This graph shows that most Robberies occur around opening and closing times. There is a significant number of incidents between 6 and 7 in the evenings, and Stores are advised to take special care during this period ensure the tills have been emptied, the cash is in the drop safe. Do not cash up at this time



Armed Robberies: Day of the Week



This graph shows the day of the week that the robberies on our database occurred. Mondays and Saturdays appear to be the most favoured days. These graphs are drawn using the information we have on our database. Please do not reduce your vigilance at any time based on

these graphs, as the number of events we are tracking is still very low.

2. Employers Reference Site

The ratio of positive matches was 14% for July, on a database which has now grown to over 64,000, with the overall results still running in the order of 10%. The significance of this percentage is that it shows the increasing value of using the ERS as a pre-screening tool. For those of you who are not using this tool as part of your pre-employment processes, contact Candice at the Crime Office for details on how to utilise the facility for your business.

3. Instant Alerts

During July the number of messages sent increased significantly, as the respondents in the market familiarised themselves with the system.

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|---------------------------|----------------------|
| 3D Marketing | Accantia |
| ADT Security | Agfa |
| Aluvin | Anglovaal Industries |
| BAT | Bic |
| Bokomo | Chandel Security |
| Chep | Chubb |
| CMR | Coin Security |
| Cold Chain | Consol Glass |
| Cordiner's | |
| Daymon International | |
| Dex Security Solutions | |
| Energizer | Federal Marine |
| Fidelity Security | Firth Brothers |
| GP Retail | GSK |
| Geoff Dakin | Gillette |
| Group 4 Falck | Illovo |
| Imperial Cons. Logistics | |
| Industrial FingerPrinting | |
| Irvin & Johnson | Johnson & Johnson |
| Kimberly Clark | |
| Knightwatch Security | |
| Kodak | Kraft Foods |
| LA Sales | Lever Ponds |
| Lodge Security | Massguard |
| Massmart | Meridian Sales |
| Metro Cash & Carry | Nampak Tissue |
| National Brands | National Safe |
| Nestlé | |
| Network Field Marketing | |
| New Clicks | Nola |
| Nutritional Foods | Pack 'n Stack |
| Parmalat | Pick 'n Pay Group |
| Premier Foods | |
| Pro Asset Management | |
| Procter & Gamble | Quiver Group |
| Reef & Rural | Revert Security |
| RFF Foods | Roche |
| Rowlands Pearce | SBV Services |
| Shoprite Checkers | Smollan Holdings |
| Southern Sales | Spar |
| Stallion Security | Strategic S & M |
| Supergroup | |
| Supply Chain Services | |
| TFD | Tibbett & Britten |
| Tiger Brands | UBR Foods |
| Ullmann Brothers | Vector Logistics |
| 3D Marketing | Accantia |
| ADT Security | Agfa |
| Aluvin | Anglovaal Industries |

